INTRODUCTION:

This Life Saving device will guide untrained or trained individuals to perform CPR and Choking Procedures when no first responder or 9-1-1 systems are available.

This life saving device is designed to aid in a cardiac event by keeping the system alive until professional help arrives.

THIS BY NO MEANS IS TO REPLACE 9-1-1 IF IT IS AVAILABLE.
IT IS NOT INTENDED TO REPLACE QUALIFIED MEDICAL PERSONNEL.

USER MANUAL:

You have just purchased a device that will instruct you how to handle a person having a cardiac event or obstructive airway issue, with step by step instructions in a human voice to assist the unresponsive or choking victim until qualified medical help arrives.

WATER RESISTANT:

*This device is NOT fully water resistant. Do not immerse in water.

BATTERIES:

When you first receive the device, you must install the 2 AAA Alkaline Batteries included with this device by following the instructions below.

Use only the highest quality batteries such as Energizer Max, Duracell Ultra or equivalent Tier 1 Alkaline batteries.

*Do not use cheap batteries in this device. The Tier 1 AAA Alkaline battery shelf life is rated at 5 years for unused batteries, but this device is in a standby mode so we require the batteries to be replaced every year for Emergency readiness.

See battery warnings for recommendations.
SET UP PROCEDURES

1. Insert an appropriately sized flat headed screwdriver in the slot on the right side of the case with the keys facing as shown below.

2. Twist the screwdriver to separate the case and remove the front of the case and set aside.

3. Carefully using FINGERS ONLY separate the circuit board with the keypad attached, from the 4 posts in the back piece holding the circuit board and keypad in place. CAUTION! There are wires between the circuit board and the speaker mounted to the back of the case so support the back piece in your hand with the circuit board while installing batteries.

4. Place the 2 AAA Alkaline batteries one at a time with the Positive terminal of the battery pointing to the + sign on the Circuit Board as shown here then press into the 4 clips, repeat this with the second battery making sure both positive tips on the batteries are facing the 2 + signs on the circuit board.

5. Now carefully flip the circuit board over and rest the 2 batteries into the 2 saddles in the back of the case while lining up the 4 locator posts with the 4 holes in the circuit board, keypad assembly and press in to seat the circuit board and keypad assembly firmly onto the 4 posts.

6. Now take the front case section and carefully place it onto the keypad lining up the 8 keys and snap the 2 pieces together. The device has now entered the standby mode and is ready to use in the event of an emergency.

7. Now test the device by pressing the adult CPR button. To stop voice instructions, press the Play/Pause button.
OPERATIONAL INSTRUCTIONS:

CPR (CARDIO-PULMONARY RESUSCITATION)

Adult, Child or Infant cardiac arrest, press the appropriate CPR button and it will voice activate and provide step by step procedures for that individual.

OBSTRUCTIVE AIRWAY (CHOKING)

Adult, Child or Infant having an obstructive airway issue, press the appropriate Choking button and it will voice activate and provide procedures for that individual.

OTHER FEATURES:

1. The Repeat button provides the individual the ability to repeat a previous portion. If you need to have a point you may have missed. Each additional press of the repeat button will back it up 5 seconds.

2. The Play/Pause button stops the verbal instructions at the point you pressed the play/pause button. To resume from that point simply press the play/pause button again and instructions will continue.

3. If you accidentally press the wrong button simply press the correct button and the device will automatically cancel the incorrect instruction and begin from the beginning of the newly pressed correct button.
WARNING. — BATTERY SAFETY INFORMATION

*In exceptional circumstances, batteries may leak fluids that can cause burn injuries or ruin your device

*Rechargeable batteries are NOT recommended. *Alkaline batteries are required for proper operation of this device.

*Do NOT mix Alkaline, standard (carbon-zinc), or rechargeable (nickel-cadmium) batteries

*Do NOT mix old and new batteries

*Only batteries of the same Brand and quality as recommended are to be used

*Batteries are to be inserted with the correct polarity as explained previously

*The supply terminals are NOT to be short-circuited

*Dispose of batteries safely

*Do not dispose of batteries in fire. Batteries may explode or leak

*Contains batteries that are hazardous if swallowed.

*Choking hazard. Small parts. Not for use by children under 6 years of age.
WARRANTY:

LIMITED ONE YEAR

Hands on the Heart, Inc. warrants that for a period of ONE YEAR from the date of purchase, this product will be free from mechanical defects in material and workmanship. At its sole discretion, Hands on the Heart, Inc. will either repair or replace the device if found to be defective.

The warranty is only valid for the original purchaser from the date of initial purchase and is Not transferrable. Keep the original sales receipt, as proof of purchase is required to obtain warranty validation. Retail stores selling this device, DO NOT have the right to alter, modify, or in any way revise the terms and conditions of the warranty.

EXCLUSIONS:

*The customer shall not have any claim under this warranty for repair or adjustment expenses if:

*The problem is caused by improper, rough or careless treatment.

*The problem is caused by a fire, water or other forms of abuse.

*The problem is caused by improper repair or adjustment made by anyone other than Hands on the Heart, Inc.

*The problem is caused by battery leakage.

*The case, key pad or circuit board is damaged due to improper battery replacement.

*Changes or modifications to this unit, not expressly approved by the party responsible for compliance could void the user’s authority to operate the device.

HOW TO OBTAIN WARRANTY SERVICE:

You must contact customer service at our main number (727) 433-4542 or our toll-free number at 1-833-277-5669.

A customer service representative will attempt to resolve warranty issues over the phone.

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